CYBERCRIME

Be Smart...Stay Safe

HEDDLU GOGLEDD CYMRU | NORTH WALES POLICE
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Social Media Safety

Never disclose private information online.

Be mindful who you invite or accept friend requests from.

Be careful about clicking on links on social media and within private messages.

Never share private or personal photos with anyone you have never met.

Be very wary of people asking you to talk on webcam and share information and pictures.

Scam Phone Calls

If someone phones you unexpectedly you should question exactly why they have called.

If someone claims to be from your bank, be wary and don't disclose personal information.

Your bank will never ask you for your card details, PIN Number or full account details.

If you are asked to end the call and ring them back to verify their identity, this could be a scam. Use a different phone to call them back on the correct number. If in doubt, go into your local branch.

If someone is claiming to be from a company or business other than your bank, you still need to be alert and mindful of scams.

Never allow anyone who contacts you to convince you into going onto your computer.

Safeguarding Children

Children and young people interact and chat with many different people via apps and games. Do you know what apps and games are installed on their smartphones, tablets and other electronic devices?

For more information and guidance visit;

www.getsafeonline.org and search for "Apps"

Online Auction Sites & Classified Ads

Only deal with reputable sellers and buyers.

Check to see they have positive feedback.

When selling, ensure that payments have been received in full before you dispatch the goods.

Only pay through secure means. Check if you are unsure. Avoid sending money abroad.

Webcam Blackmail & Extortion

People of all ages are falling victim to this latest scam. They are befriended online and encouraged to go on webcam or use a video chat app such as "Skype", "OoVoo" etc

Never get talked into removing your clothes or performing sexual acts in front of your webcam or within a video feature of an App.

If you do fall victim, do not panic, the police can help. Do not pay any fees, cease contact with the suspect and contact the police straight away. Do not be embarrassed, the matter will be dealt with in a respectful and professional manner.

For the latest advice and guidance, follow us online

NWP Cyber Crime Team

@NWPCybercrime

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Top Tips - Safety & Prevention

- Check your privacy settings on all your social media accounts and apps. Most sites and apps have a privacy tutorial to help you.
- Do NOT accept friend requests from people you don't know or whom you have never met.
- Beware of strangers contacting you online, whether it be via email, social media or in an App or a Game.
- Do NOT be fooled into thinking you have won the lottery or have been awarded an inheritance. Emails and letters from abroad are known scams.
- Do NOT be tricked into thinking you can get rich quickly online.
- Do NOT click on links/adverts for prizes, gifts and money making opportunities.
- When shopping online, research the seller and be wary of suspiciously low prices. If it seems to good to be true, it probably is.
- Install Anti-Virus Software and keep it updated. There are plenty to choose from and can easily be researched and reviewed online before being installed.
- Get to know exactly what Apps and Games are installed on your/your child's device. Check who they are friends with. Talk to them and explain the dangers.
- Choose strong passwords, change them regularly and don't tell anybody what they are. Use a random combination of letters, numbers and characters.
- If you are not sure about any of the above, seek advice and support from a friend, family member or trusted website e.g. www.getsafeonline.org

The Police are here to help. Follow the above steps to make you, your family and friends safe online. However, should you be a victim of crime, please report it to the Police via Action Fraud or 101.

For further information visit www.north-wales.police.uk and search for "Cybercrime".

Follow us on Facebook and Twitter for all the latest advice and guidance.

NWP Cyber Crime Team **@NWPCybercrime**