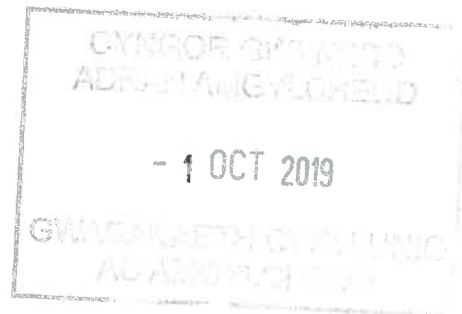




Prif Swyddog Cynllunio
Gwynedd Council Planning Service Council Offices
Ffordd Y Cob
Pwllheli
Gwynedd
LL53 5AA



01/10/2019

Cyfnod ymgynghori 90 diwrnod yn dod i ben: 30/12/2019

Annwyl Brif Swyddog Cynllunio

Yn dilyn ein llythyr blaenorol, rydym yn ysgrifennu atoch fel rhan o broses ymgynghori ffurfiol yn gysylltiedig â'n rhaglen i ddileu rhai ffonau talu cyhoeddus. Mae'r llythyr hwn yn cynrychioli dechrau ffurfiol ymgynghoriad gyda chi a'r gymuned leol.

Ar hyn o bryd mae 36 ffôn talu cyhoeddus yn eich ardal a glustnodwyd i'w dileu gan BT o dan y broses ymgynghori 90 diwrnod a rhestrir y ffonau hynny isod.

Er mwyn hysbysu'r gymuned leol, rydym wedi gosod hysbysiadau ymgynghori ar y ffonau talu perthnasol ac amgaewyd enghraifft o'r hysbysiad. Yn ogystal, rydym wedi cynnwys dyddiad gosod yr hysbysiadau hyn ar y ffonau talu. Bydd y cyfnod ymgynghori'n dod i ben ar 30/12/2019. Oni fyddwch yn cysylltu â ni i gytuno fel arall, ni fyddwn yn ystyried unrhyw ymateb a dderbynnir ar ôl y dyddiad hwn.

Mae'r broses ymgynghori'n rhoi cyfle i gymunedau lleol fabwysiadu caban ffôn coch traddodiadol er creu ased bydd pobl leol yn gallu mwynhau. Mae'r broses syml yn costio £1 yn unig - <http://bt.com/adopt>

Yn gyffredinol mae defnydd o ffonau talu wedi gostwng dros 90% dros y degawd diwethaf a'r angen i ddarparu ffonau talu ar gyfer achosion argyfwng yn gostwng gydol yr amser, gydag o leiaf 98% o'r Deyrnas Unedig yn derbyn signal symudol 3G neu 4G. Mae hynny'n bwysig oherwydd, cyn belled bod gwasanaeth rhwydwaith ar gael, mae modd galw'r gwasanaethau brys hyd yn oed pan na fydd credyd ar eich ffôn neu wasanaeth gan eich cwmni symudol chi.

Efallai byddwch hefyd am ystyried adroddiad diweddar Ofcom a ddatgelodd nad yw'r rhan helaeth o bobl yn ystyried ffonau talu'n hanfodol ar gyfer y rhan fwyaf o ddefnyddwyr yn y mwyafrif o amgylchiadau - http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

Ar 14 Mawrth 2006 cyhoeddodd Ofcom (Office of Communications) ddatganiad yn dilyn adolygiad 2005 o'r gwasanaeth cyffredinol ar y farchnad delathrebu, sy'n cynnwys gofyniad i ddarparu ffonau talu er diwallu anghenion rhesymol. Roedd rhan o'r datganiad hwnnw wedi addasu ein dyletswyddau ni o ran dileu gwasanaeth ffôn talu - https://www.ofcom.org.uk/data/assets/pdf_file/0021/34266/statement.pdf

Yn ôl adolygiad Ofcom 2005, cyfrifoldeb yr awdurdod lleol yw cynnal proses ymgynghori ei hun er mwyn cael barn y gymuned leol. Fel arfer, byddai disgwyl i'r ymgynghoriadau hyn gynnwys cyrff cyhoeddus eraill fel cynghorau plwyf neu gymuned ac i weithio o fewn amodau Deddf Gyfathrebu 2003. Mae hynny'n golygu bod rhaid i chi ddarparu cyfiawnhad gwrthrychol o'ch penderfyniadau.

Manylion llawn y broses yn:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

Crynodeb yn:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

Mae'r cyfarwyddyd hefyd yn manylu'r broses apeliadau y mae'n rhaid i ni ddilyn yn achos gwrthwynebiadau afresymol.

Eich camau nesaf

Llenwch a dychwelwch yr atodiad dilynol gyda'ch penderfyniad am bob ffôn talu.

Yn achos penderfyniad bod y gymuned leol yn dymuno 'mabwysiadu', darparwch eu manylion cyswllt ac fe wnawn ni'r gweddill.

Os byddwch yn 'gwrthwynebu', bydd angen nodi'r rhesymau yn y golofn olaf ar ôl adolygu'r holl ffactorau a nodir yn Atodiad 1 o gyfarwyddyd Ofcom (linc uchod) a'r wybodaeth yn ein llythyr blaenorol.

Os byddwch yn darparu gwybodaeth annigonol ar gyfer unrhyw ffôn talu ar y rhestr, byddwn yn cymryd nad ydych yn gwrthwynebu ei ddileu ac nid am ei fabwysiadu.

Y ffordd orau o ymateb yw anfon ebost at btp.authorisation.team@bt.com. Cofiwch gadw prawf o anfon y neges neu gofynnwch am dderbynneb darllen. Os yn well gennych ymateb drwy'r post, defnyddiwch y cyfeiriad isod gan adael o leiaf dau ddiwrnod iddo gyrraedd:

BT Payphones

pp 4th Floor Monument TE
11 - 13 Great Tower Street
London
EC3R 5AQ

Bydd angen prawf postio gan swyddfa'r post a chofiwch ni fyddwn yn derbyn post sydd angen llofnod.

Os bydd unrhyw gwestiynau gennych, cysylltwch â ni wrth anfon ebost at btp.authorisation.team@bt.com.

Yn gywir

Rick Thompson

Swyddog Cynllunio Ffonau Talu

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com



Chief Planning Officer
Gwynedd Council Planning Service Council Offices
Ffordd Y Cob
Pwllheli
Gwynedd
LL53 5AA

01 October 2019

TIME SENSITIVE - 90 Day Consultation period end date: 30 December2019

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 36 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 30 December2019. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://bt.com/adopt>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances -

http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the

removal of payphone service

https://www.ofcom.org.uk/data/assets/pdf_file/0021/34266/statement.pdf

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones
pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
31 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

**Please use this annex and return in this format to ensure that the telephone number of the kiosk is clearly shown.
A separate sheet can be used for further comments if required.
If you would like an electronic copy of this letter, please e mail bt.authorisation.team@bt.com**

Gwynedd

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
1	0124836241	PCO PCO1 PLAS ADDA AINON ROAD BANGOR	LL57 2QD	248	03/08/2019		
2	01248600289	PCO PCO1 BETHESDA BANGOR	LL57 3LY	186	03/08/2019		
3	01248680626	PCO1 ABERGWYNGREGYN LLANFAIRRECHAN	LL33 0LD	5	03/08/2019		
4	01286672408	PCO1 THE SQUARE LLANRUG CAERNARFON	LL55 4AB	14	05/08/2019		
5	01286870560	HAFOD MEURIG PCO1 BRYNREFAIL CAERNARFON	LL55 3NR	3	05/08/2019		
6	01286880390	BRO SILYNN EST PCO1 BRO SILYNN TALYSARN CAERNARFON	LL54 6AU	0	05/08/2019		
7	01286880515	KING GEORGES FIELD PCO1 RHEDYW ROAD LLANLLYFNI CAERNARFON	LL54 6SG	52	05/08/2019		
8	01341241200	PCO1 LLANBEDR	LL45 2HH	42	06/08/2019		
9	01341247223	PCO1 DYFFRYN ARDUWY	LL44 2DG	20	06/08/2019		
10	01341247320	PCO1 TALLYBONT	LL43 2AA	50	07/08/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
11	01341250261	HENDDOL BRIDGE PCO1 FRIOG FAIRBOURNE	LL38 2RZ	14	07/08/2019		
12	01341280281	PCO PCO1 CAERDEON BARMOUTH	LL42 1DZ	0	07/08/2019		
13	01341440274	O/S POST OFFICE PCO1 GANLLWYD DOLGELLAU	LL40 2HR	11	07/08/2019		
14	01654710199	IN LAYBY - OPP HOSPITAL PCO1 BRYN HYFRYD ROAD TYWYNN	LL36 9HG	19	07/08/2019		
15	01654710527	PCO PCO1 BRYNCRUG TYWYNN	LL36 9PH	7	07/08/2019		
16	01654761200	PCO PCO1 CORRIS MACHYNLLETH	SY20 9SH	11	07/08/2019		
17	01654761231	PCO PCO1 TAL Y LLYN TYWYNN	LL36 9AJ	27	07/08/2019		
18	01654782210	PCO PCO1 BRYNCRUG TYWYNN	LL36 9UW	24	07/08/2019		
19	01654782220	PCO PCO1 LLANFANGEL Y PENNANT TYWYNN	LL36 9TN	6	07/08/2019		
20	01654782250	PCO PCO1 TAL Y LLYN TYWYNN	LL36 9AJ	4	07/08/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
21	01678540671	PCO1 LLANUWCHLLYN BALA	LL23 7TY	2	07/08/2019		
22	01758740201	PCO1 MADRYN TERRACE LLANBEDROG PWLLHELLI	LL53 7PF	57	29/08/2019		
23	01758740377	PCO1 LLANBEDROG PWLLHELLI	LL53 7TH	4	06/08/2019		
24	01766512192	PCO1 CHURCH STREET TREMADOG PORTHMADOG	LL49 9RA	8	06/08/2019		
25	01766512459	PCO1 PENMORFA PORTHMADOG	LL49 9SD	0	06/08/2019		
26	01766530200	PCO1 BRO PEDR FARD D GARNDOLBENMAEN	LL51 9NX	3	05/08/2019		
27	01766530211	PCO PCO1 BRYNCIR GARNDOLBENMAEN	LL51 9LX	1	05/08/2019		
28	01766530233	NEAR LL YS GWIL YM PCO1 GOLAN GARNDOLBENMAEN	LL51 9YU	0	05/08/2019		
29	01766530235	EFAIL CENNIN TAI NEWYDDION CENNIN GARNDOLBENMAEN	LL51 9EX	0	06/08/2019		
30	01766530254	PCO PCO1 CWMYSTRADLLYN GARNDOLBENMAEN	LL51 9AZ	0	05/08/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
31	01766762700	NEAR POST OFFICE PCO1 PEN Y BRYN FFESTINIOG BLAENAU FFESTINIOG	LL41 4NA	20	06/08/2019		
32	01766810211	PCO1 MADOC STREET Y FFOR PWLLHELL	LL53 6UH	0	06/08/2019		
33	01766830311	PCO1 MANOD ROAD BLAENAU FFESTINIOG	LL41 4AR	1	06/08/2019		
34	01766830321	PCO1 TANYGRISIAU BLAENAU FFESTINIOG	LL41 3SL	5	06/08/2019		
35	01766890314	NR BEDDGELERT PCO1 NANT GWYNANT CAERNARFON	LL55 4NL	161	06/08/2019		
36	01766890335	PCO PCO1 RHYD DDU CAERNARFON	LL54 6TN	234	06/08/2019		

Signature:

Area: Gwynedd



2 May 2019

Jane Rumble

Director Consumer Policy

publiccallboxes@ofcom.org.uk

Dear Sir/Madam,

Public call box removals

BT is currently engaged in a round of public call box removals and may be contacting you to seek your views, in accordance with regulatory obligations imposed by Ofcom. This letter gives more information about your role as a relevant local authority under those obligations and some factors you may wish to consider in your response.

Under Universal Service obligations set by Ofcom, BT must provide public call boxes in order to meet the reasonable needs of end-users in terms of geographical coverage, the number of public call boxes and the quality of call box services.

A public call box is a public pay telephone which is permanently installed on public land and to which the public has access at all times. This definition excludes many public pay telephones in locations such as stations.

If BT proposes to remove the last public call box at a site, it must notify the relevant local authority, and it cannot remove the box if the local authority objects in writing within 90 days (the 'local veto'). A site is defined as any area within a walking distance of 400 metres from that public call box. This means that a box could be nearer than 400 metres away as the crow flies, but not easily accessible because of an obstacle such as a railway line.

The process for removal of such public call boxes is set out in a Direction and Guidance published by Ofcom. We are writing to draw your attention to the Direction and Guidance and to respond to some questions that have been raised with us.

Direction: <http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/callboxdirection.pdf>

Guidance: <http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

Why does BT seek to remove some public call boxes?

Public call box use has been in heavy decline, and 20% of public call boxes have not been used to make a call in the last twelve months. Mobile take-up and coverage are both high - 94% of adults personally use a mobile phone and 98% of premises have 3G/4G coverage. Mobile 'roaming' for emergency calls has been in place since 2009, meaning that where a caller has no signal from their provider, a 999 call will be switched automatically to another provider's network if there is one available.

BT uses its own published criteria (www.bt.com/payphones/removals) when considering which public call boxes to remove. These are intended to ensure that boxes are retained either where they are actively used or where there is a social need for their retention.

BT's 'overriding criteria' for payphone retention are:

- No mobile coverage (from any provider);
- Suicide hotspot;
- Accident blackspot;
- Coastal location.

Its 'reasonable needs' criteria are:

- The public call box in question is the only one within 800 metres;
- There are at least 500 households within 1 kilometre;
- At least 12 calls have been made from the public call box within the previous 12 months.

If a public call box meets any of the overriding criteria or all the reasonable needs criteria, BT has stated that it will not be proposed for removal.

Can a local authority veto the removal of a public call box because it is a local landmark or on 'heritage' grounds?

Ofcom's Guidance sets out matters that local authorities should take into account when making a decision to consent or object to BT's proposal to remove the last box from a site. In particular, at Annex 1 it sets out factors which Ofcom considers relevant to the decision. The Guidance explains that local authorities should refer to these factors and publish the reasons for their decision. BT could challenge a veto that it considers to be inappropriate in the Competition Appeal Tribunal.

BT's Universal Service Obligation applies to the telephone, not the kiosk. It would therefore be inappropriate for a local authority to object to removal of a public call box because it is a local landmark or on 'heritage' grounds. However, BT has a scheme (www.bt.com/adopt) whereby kiosks can be 'adopted' by bodies such as parish councils for £1. The telephone equipment is removed, and the kiosk can then be used for another purpose such as a community book exchange.

Can a local authority veto all public call box removals in its area?

Each public call box should be considered separately. Any local authority objection to removal of a public call box should be supported by clear, objective and proportionate reasons, related to the provision of the communications service at the box in question.

Can Ofcom give us more information about the public call boxes in our area?

Ofcom does not hold details of the locations of public call boxes or individual boxes that BT may be proposing for removal. BT will be able to give you information about the boxes in your area.

Yours faithfully,



Jane Rumble

Notice date:



PUBLIC NOTICE

Payphone kiosk removal

Hello.

Our information shows that this phone box has had very little use over a significant period of time.

We're therefore proposing to remove this phone box. There is a consultation period of 42 days from the above date.

Please contact your Local Authority if you have any comments.

If you'd like to know where the nearest alternative payphone is, or who your local authority is please contact us on:

0800 661 610 option 1

This number is only able to provide alternative payphone details and the name of your local authority.

Dyddiad Hysbyseb:



HYSBYSIAD CYHOEDDUS

Dileu caban ffôn talu

Helo.

Yn ôl ein cofnodion nid yw'r ffôn talu hwn wedi bod yn destun defnydd arwyddocaol dros gyfnod estynedig.

O ganlyniad rydym yn cynnig dileu'r caban ffôn.
Bydd cyfnod ymgynghori o 42 diwrnod o'r dyddiad uchod.

Cysylltwch â'r Awdurdod Lleol os bydd unrhyw gwestiynau gennych.

Am leoliad y ffôn talu agosaf i'r safle hwn, neu fanylion eich awdurdod lleol galwch ni ar:

0800 661 610 opsiwn 1

Rhif ar gyfer manylion ffôn talu amgen ac enw eich awdurdod lleol yn unig.