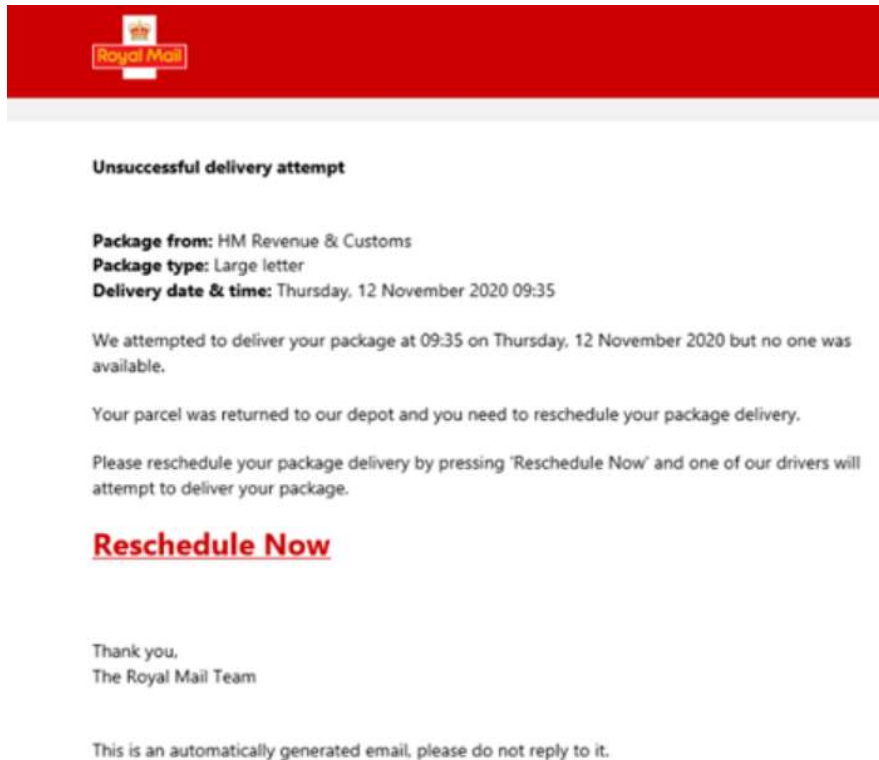


Dyfed Powys Police states that they have become aware of fake Royal Mail notifications being sent out via email...

The scam involves an email which claims Royal Mail has tried to deliver a parcel - and then asks you to pay £1.99 to arrange redelivery.

The style of the email and the low fee makes the scam appear legitimate.

It may look similar to the below – (they do differ)



The email directs you to an official-looking page where you will be asked to give away your bank details.

**DO NOT CLICK ON THE LINK.** Forward the email to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) (this reporting service is run by the National Cyber Security Centre and aims to take down fake websites)

**Remember:**

- Anybody who receives an email claiming to be from the Royal Mail must remember that they **will never be asked to pay a redelivery fee.**
- **Never input your bank or card information after following a link on any emails that claims it is from the Royal Mail,** because it will result in your card details being stolen by criminals.
- If you have reason to believe that you may have been tricked, it is essential that you contact your bank and cancel your card at once, additionally check your statements for any signs of unauthorised transactions.
- If you have been the victim of a payment scam, report it to your local police.